

I am concerned about the FCC's proposal to reinterpret the word dominant. My local Bell is clearly the dominant local phone service provider, yet this docket would actually reclassify them as non dominant? Under what logic can they be considered non dominant? Who got to pick the company that ran a phone line out to my house? Not me! Did the developer have a choice of phone companies to lay wiring in? Did the citizens of my city get to vote on which phone company was going to get right of way and dig up our streets?

The quality of provided service, the quality of customer service, and the accuracy of billing provided by my local Bell, in regards to DSL service has been spotty at best. The local bell, under the guise of Pacific Bell Internet Services, constantly changes branding partners. I was forcibly switches to "Prodigy Internet Services" without prior notice, which causes (and is still a problem) with Billing and accounting. My service was often down without notice for hours and days at a time. In addition, reaching customer support was difficult - often being hung up on after being on hold for 30-40 minutes as well as getting untrained or unconcerned Customer Service staff.

Luckily I now live in an area services by the last CLEC in my area, Covad. I pay a tiny bit more but my experience is much better.

Please do not limit our choices -- let competitive pressures force the LEC's to improve. Stop letting the LEC's think they may be able to get the FCC to solve their problems by regulating away competition. As long as they hold out hope that the FCC will make the competition go away, the LEC's can do nothing but stall and slow down adoption and deployment.

Do not let the Bell "Wolves" own the chicken coop you already allow them to dominate. Competition requires competitors to be alive. If the FCC lifts the dominant classification from the Local Exchange Carriers (Bells), it will limit competition to a duopoly consisting of a bell and a cable company. Competition in the American Telecom marketplace will not be incentivized, it will be torpedoed. ISPs and CLECs will die, consumers will be deprived of choice and the FCC will be wholly to blame for the travesty. DO NOT DO IT. Chairman Powell: Please do not sell out to BIG BUSINESS, at the expense of competition and the small businesses of our country.